



TELUS Mobility

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Subject: TELUS Wireless Upgrades

Dear Neighbor:

At TELUS we understand how important it is for you to stay connected to your family, friends and business interests. So we are pleased to advise you that we are investing in some important upgrades to the TELUS wireless network in your community. This letter provides information on wireless "small cell" equipment that TELUS will be installing on existing wood poles in the area.

The use of wireless technology (smartphones, tablets, PCs) has increased substantially in your neighborhood. To keep up with this demand and ensure reliable wireless services are there when you need them we need to make some upgrades to the network. Upon completion, your neighborhood will be on TELUS' LTE wireless network, one of the fastest in the world, with peak wireless data download speeds up to 75 megabits per second.

Given the largely residential character of your community, TELUS is using "small cells," some of the smallest wireless equipment available. Measuring 30 cm by 27 cm (approximately one square foot), these self-contained units include the antenna and electronics in an ultra-compact, low-powered package. The installations in your area will be similar to the installations shown in the photos below.

We will do our best to minimize any disruption to you and your neighbors as we complete the upgrades. Each new small cell installation will take several short visits over a two week period.

We look forward to upgrading high-speed wireless service in your community. Please feel free to contact me directly should you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read 'D Anastos'.

Doug Anastos
TELUS Mobility

Annex A: Actual images of small cells

