



Ref: 108287

April 24, 2018

Sharon Noble
Email: dsnoble@shaw.ca

Dear Sharon Noble:

Thank you for your email and for taking the time to contribute to this important discussion. Your comments will be considered as part of the Ministry of Citizens' Services' analysis of issues related to access to information and privacy protection.

It may assist you to know that the Office of the Information and Privacy Commissioner (OIPC) has a mandate to investigate, mediate and resolve complaints in cases where:

- a public body has not responded to a request within the legislated timelines,
- a public body has denied access to the records, or
- an applicant disagrees with how the public body has applied the Act and severed the records.

The OIPC is independent from government and reports to the Legislative Assembly, and therefore I am not able to comment on what information that office may have provided you about your case. However, if you have concerns about the response to a request, I encourage you to work with the public body, and, if necessary, the OIPC to resolve the matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jimmy', written in a cursive style.

Jimmy Jogindera Sims
Minister
Citizens' Services