

To B.C. Hydro

Re: Your \$1,988.10 Hydro Bill to me.

I have recently started a job in Downtown Vancouver, and with the 2 ½ hour commute per day from Langley and return. The only time I have to pay bills are on Saturday. Today I open up the Hydro Bill for my only Rental Property in British Columbia, in Port Alberni. It was \$1,988.10 (scan included) you can imagine how I felt about this. Here is the background to it.

I brought this property in 2007, and at no time has the Hydro bill been in my name. Most of the times it is rented, thus Hydro in tenant's name. However on March 30th, 2014 my existing tenant moved out. Hydro was told by the tenant that they are moving and no longer need the Hydro. BC Hydro decided to keep the power on till late September when they disconnected.

In doing a check on this property, I decided that it is time to update the bathroom, clean yard etc. Due to this I had to phone in to hook up the power. On November 3rd at 8:20 am I phoned in. I know the exact time, as I was taking notes, as I was that annoyed at what BC Hydro told me.

I was told the following. BC Hydro did not disconnect the power when the tenant moved out in late March, but it was only disconnected in September of 2014. Due to this as the owner I had to pay the hydro for this time period. Let's make no mistake here, I was not told the Hydro was still on, or if it was that I was responsible for it. Obviously I disagreed with this and told the representative this on the phone. Here are the following three reasons she told me I was responsible for it.

1) That my property insurance mandates that I must keep it on.

Let's look at this statement. How does the BC Hydro rep. think they know, that is on my property insurance? BC Hydro does not know, and in checking my property insurance afterwards, it sure as heck is not on it. This statement by BC Hydro is a falsehood to try to get me to pay the Hydro.

2) I was told that because I pay property taxes on it to the City of Port Alberni, that I am responsible for the Hydro.

Let's look at this statement. Under no circumstances does me paying property taxes on this property with the City make me responsible for paying the Hydro when it was in my tenant's name, and when Hydro failed to disconnect it. Another statement from BC Hydro that is a falsehood to try to get me to pay the Hydro.

3) I was told that BC Hydro decided to keep in on from late March till September, due to Safety risk.

Let's look at this statement. If BC Hydro felt it is such a safety risk to turn it off, why did they turn it off in September without making anyone aware that they were turning it off? Because it was not a safety risk, and they felt confident to turn it off in September without a risk.

Now with the statement #1-3 from BC Hydro, do you really think your customers are that stupid, that you can say those things, and we believe it?

I was also told that the Hydro charge would not be high as they thought only the refrigerator would be on,

Well the phone conversation ended any I had to give it some thought. I decided I really wanted to do the renovations and with winter coming it would be a good idea to have it on. And if they felt it would be a low cost due to maybe only the refrigerator being on. I thought it might be from \$200 to \$500, so be it. Thus I phoned that same afternoon and ask them to turn it on. That was done.

But even before receiving your bill I was disgusted with BC Hydro and the above falsehoods. I even told my worker what they said. I did not write a letter of complaint at that time, as working downtown, 2 ½ hour commute a day, and other Real Estate Holdings; I work 60 hours plus a week.

So the renovations were done for \$1,800 and worked out well (ironic my Hydro bill is even higher than the cost of the renovations).

And today I open up your bill for \$1,968.10, and I am absolutely disgusted with this. You were telling me falsehoods on my phone conversation of November 3rd, and now this. We all know the saying “Fool me once, shame on you; fool me twice, shame on me.” You have fooled me once, but due to this bill of \$1,968.10, I will do my best not to be taken advantage of again. This is why in the cc you can see the Members of the Media involved, and if any of them want to pick it up, they are welcome to. Due to this and make sure no one hides behind privacy. I gave BC Hydro full permission to discuss this \$1,968.10, and my account #9136917; and I would like to see that phone conversation that I have had with BC Hydro on November 3rd released to see who is miss-leading who.

It may be thought by B.C. Hydro that this is just the way it is done in British Columbia. I disagree, we have options. People like me know how the government agencies are run here. So we do not invest in B.C. We go elsewhere. I have this company www.atsbc.com/phoenix-arizona-ats/ and when it comes time to invest, we will go to the USA, or Alberta. We do not even think of British Columbia, with their Property Transfer Tax, where for two below average properties in B.C. I pay the same amount of Property Taxes on seven Properties in Phoenix, and of course been taken advantage of by B.C. Hydro. I have had dealings with 2 Power companies in Arizona, SRP (scan included), and APS. There were zero problems dealing with them. Investors have a choice, we go elsewhere.

As for B.C Hydro and your \$1,988.10 Hydro Bill to me. I will do whatever is needed to get this corrected. I have absolutely nothing to hide here. Let us see you stand up, and take accountably for these outrageous actions.

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