

As you requested, BC Hydro delayed upgrading the meter at your home. In July 2013, the Provincial Government announced the Meter Choices Program, offering you a choice between:

- a standard smart meter at no cost;
- a radio-off meter, for a one-time set up fee and monthly operating fee; and
- keeping an old meter for a monthly fee.

If you choose to keep an old meter and:

- you move - you will be able to choose a radio-off meter (at a cost) or a smart meter (free of charge) at your new home.
- the old meter breaks or the accuracy seal expires - BC Hydro will provide a replacement meter as long as existing stock lasts.

You can find detailed information about your options in the enclosed factsheet.

Costs of each option

Smart meters are now standard BC Hydro equipment provided to customers at no cost.

The costs for non-communicating meters are expected to be:

- radio-off meter - a set-up fee of \$100 and a monthly fee of \$20;
- keeping an old meter - a monthly fee of \$35.

These costs offset the expense of adding infrastructure to ensure BC Hydro's electricity grid works as planned. The fees will also cover the cost of manually performing services now automated by smart meters. Costs will be reviewed by the BC Utilities Commission.

Turn over for enrolment details...

Enrolment deadline

Please confirm your choice of meter by **December 1, 2013**.

To confirm your choice, the account holder named on the enclosed enrolment form needs to complete, sign and return the form to BC Hydro by the deadline. Return addresses are included on the form.

If you do not confirm your choice by December 1, 2013, BC Hydro will not exchange the meter at your home and the monthly fee for keeping an old meter will be added to your BC Hydro bill.

BC Hydro - Meter Choices
PO Box 9530 Stn Terminal
Vancouver, BC V6B 4G8

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More information

More information about your options is enclosed and is available online at bchydro.com/meterchoices. If you have additional questions, please contact a Smart Metering Specialist at 1 800 409 8199.

Sincerely,



Greg Reimer
Executive Vice President, Transmission & Distribution

BC Hydro Meter Choice Program Enrolment Form

Use this form to indicate which meter option you choose.

This form must:

- be signed by the account holder; and
- returned to BC Hydro by December 1, 2013.

You can return this form:

- using the enclosed pre-paid envelope.
- by mail to: BC Hydro - Meter Choice, PO Box 9530 Stn Terminal, Vancouver, BC V6B 4G8.
- by email to: smartmeters@bchydro.com.
- by fax to: 778 452 6945.

If you have any questions, please contact BC Hydro's Smart Metering Specialist Team at 1 800 409 8199.

Name: DENNIS NOBLE

Account Number: _____

Service Address: _____, VICTORIA V9C 3V5

Please select one meter option:

- smart meter - no cost
- radio-off meter - set-up and monthly operating fees
- keep an old (analog/digital) meter - monthly operating fees

I understand that the fees for choosing a radio-off meter or to keep an old meter will be applied to my BC Hydro bill and that if I do not maintain payments my account will enter arrears and I will be subject to service disconnection.

Signed: _____

Date: _____

If you would like BC Hydro to confirm receipt of your choice via email, please provide your email address here: _____

* BC Hydro is collecting your personal information on this form to confirm and administer your choice of a radio-off meter. The information is collected to further BC Hydro's mandate under the Hydro and Power Authority Act and the Clean Energy Act. If you have any questions about how BC Hydro collects, uses or discloses your personal information with regards to this form, please contact Customer Service at 1 800 BCHYDRO (1 800 224 9376).