



FOR GENERATIONS



March 25, 2015

Dear Dennis Noble,

RE: Meter Replacement Notification

For Service at:

Account Number:

Meter Number:

The Measurement Canada seal on the BC Hydro meter at your premises has expired and the meter must be exchanged to ensure compliance with federal regulations. In the coming weeks, a BC Hydro installer or licensed contractor will visit your property to exchange the existing meter for a replacement old meter with a valid Measurement Canada seal.

Since you are a Meter Choices customer, BC Hydro will replace the meter at your home with another old meter as long as the existing stock of old meters lasts. Although the replacement meter is not a smart meter it may look different than the meter currently at your home. Unlike analog meters that have mechanical dials, replacement meters may be digital. While digital meters have a digital display, they do not contain any radios and they are not radio-off smart meters. You can check what kind of BC Hydro meter is at your home by looking at the meter guide on our website bchydro.com/meterchoices.

The Exchange Process

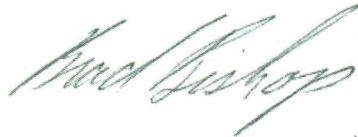
The installer will knock on the door before starting the exchange; however, you do not need to be home for the exchange to take place.

Please ensure that there is free and clear access to the BC Hydro meter during this time.

If the installer cannot complete the exchange because he or she cannot access the meter, a \$65 failed installation fee will be added to your bill.

If you have any questions about the meter exchange, or if you wish to have a smart meter installed at your home, please contact BC Hydro at 1-800-409-8199. You can also find information about BC Hydro's meters at bchydro.com/smartmeters.

Sincerely,

A handwritten signature in cursive script that reads "Brad Bishop".

Brad Bishop
Manager, Meter Deployment